

Trent Lakes Public Library



Policy Type: **Operational**
Policy Title: **Community Information**

Policy Number: **OP - 09**

Initial Policy Approval Date: **October 2019**
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Year of next review: **2027**

The Trent Lakes Public Library makes available information on community activities, agencies, and organizations to facilitate access to resources within the community and as a partner in promoting community services and events. The library encourages the display of bulletins, brochures, and posters regarding events or activities so that residents can fully participate in community activities. This policy sets out the types of information suitable for collecting, displaying, and sharing in the library.

Section 1: Community Information Collection and Services

1. The library will maintain current information on the services of community agencies and organizations. This will include up-to-date information on, but not limited to:
 - a) municipal services
 - b) community groups
 - c) educational organizations
 - d) health and social services agencies and
 - e) religious, recreation and cultural institutions
2. The library will provide easy, convenient and confidential access to information on agencies and organizations.
3. The library staff will be knowledgeable about community agencies and organizations and capable of referring people appropriately and in a sensitive manner.
4. Patron confidentiality will be respected, except in cases where requirements of the law intervene.

Section 2: Community Information Displays in the Library

1. The library will make available space to display materials about community activities and events.
2. The display of material does not constitute an endorsement of any group, activity, or event by the library.
3. The library staff will place, post and remove all materials on the bulletin boards and in the brochure racks.
4. Materials will be accepted on a space available basis using the following priorities:
 - a) notices of library programs, events, activities and services
 - b) notices of community interest from the local municipality and agencies.
 - c) notices of cultural, educational and recreational events
5. All materials become the property of the Trent Lakes Public Library Board and the library will dispose of materials as it sees fit.

Community Information (Continued)

6. The library will not display or distribute:
 - a) materials that contravene the Ontario Human Rights Code, federal or provincial laws and regulations
 - b) faith-based materials whose primary purpose is the promotion of faith, however events sponsored by local religious groups may be displayed
 - c) materials advertising and promoting commercial products or services
 - d) personal ads and notices including notices of items for sale or rent
 - e) multiple copies of the same posting on the bulletin board

7. Any complaints or appeals will be resolved by the CEO.

Section 3 Election Campaign Material

1. Material whose primary focus is partisan or political in nature cannot be displayed or distributed in the library. No campaign materials will be allowed on the library premises. Political materials may be eligible when it announces open meetings and forums for discussion of community issues.

Related Documents

Trent Lakes Public Library *OP – 16 The Library and Political Elections*